

## Leisure Operations Level 2 Intermediate Apprenticeship

Duration: 12 months

### Who is the apprenticeship for?

The programme is specifically aimed at individuals who wish to work in operational roles in leisure and recreation facilities, ranging from leisure and recreation centres to holiday parks.

### Entry requirements

Applicants must be aged 16 and over with four GCSEs A\*-D including Maths and English. GCSEs will be considered along with the results of an initial assessment.

### What qualifications are delivered?

- ◆ NVQ Certificate in Active Leisure, Learning and Well-being Operational Services (Level 2)
- ◆ Certificate in Leisure Operations (Level 2)
- ◆ GCSEs or Functional Skills in English, Maths and ICT at Level 1 (if not already achieved)
- ◆ Award in Employment Awareness in Active Leisure and Learning (Level 2)
- ◆ Personal Learning and Thinking Skills

### What does the apprenticeship cover?

The programme covers the knowledge and skills required in operational roles within the sector. Learners will cover a number of units in both Active Leisure and Leisure Operations including:

#### Mandatory Units:

- ◆ Understanding the active Leisure and learning sector
- ◆ Understanding employment rights and responsibilities
- ◆ Customer care and diversity in active leisure
- ◆ Health, safety, security and welfare in active leisure
- ◆ Self-development in an active leisure job role
- ◆ Teamwork in active leisure

#### Optional Units:

- ◆ Cleaning in active leisure
- ◆ Handling and maintaining equipment in active leisure
- ◆ Pool lifeguarding
- ◆ Swimming pool water testing
- ◆ Understanding how to sell services and products to customers in active leisure
- ◆ Know how to provide an active leisure facility reception service

### Training Programme

This training programme is delivered at college and in the workplace. The apprentice attends a monthly 1-day workshop at the college and the assessor visits the apprentice once a month for approximately 2 hours for assessment and training. In addition quarterly review meetings will be scheduled to track progress, involving the line manager, assessor and apprentice. If the apprentice needs to gain their Maths, English or IT qualifications they will attend the college to achieve these.

For more information contact Training Solutions at:  
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